

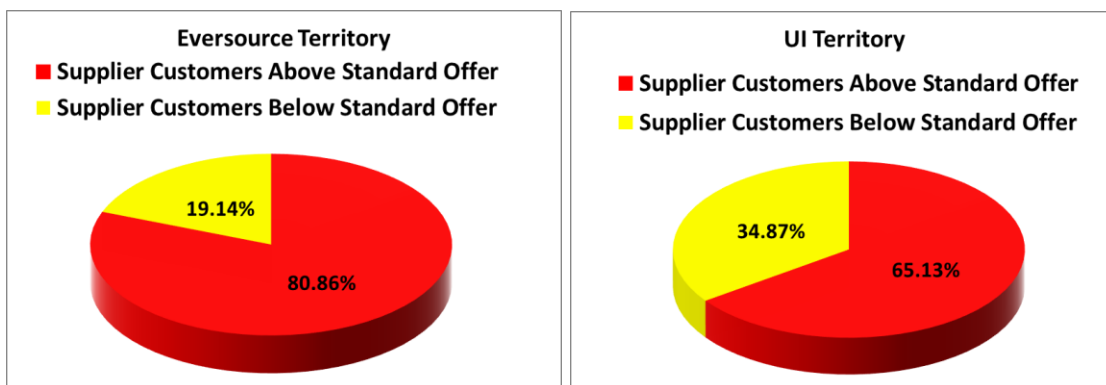


Updated on  
February 23, 2021

## OCC FACT SHEET: ELECTRIC SUPPLIER MARKET, JANUARY 2020 THROUGH DECEMBER 2020

The following is an update to the Office of Consumer Counsel's (OCC's) Electric Supplier Market Fact Sheet, originally created in [2014](#). The numbers provided herein are based on data submitted as compliance filings in the Public Utilities Regulatory Authority's Docket Number 06-10-22.

- Retail suppliers serve 17.9% of Eversource Energy (Eversource) residential customers and 22.2% of United Illuminating (UI) residential customers, in December 2020.
- In the month of December 2020, **eight out of ten** residential supplier customers paid more than the Standard Offer in Eversource territory, and over **six out of ten** residential supplier customers paid more than the Standard Offer in UI territory.<sup>1</sup>



- In the month December 2020, residential Eversource customers who chose suppliers paid in aggregate **\$3,268,381 more** than the Standard Offer for their electric generation, and residential UI customers who chose suppliers paid in aggregate **\$755,937 more** than the Standard Offer.<sup>2</sup>
- For the rolling year of January 2020 through December 2020, residential consumers who chose a retail supplier paid, in aggregate, **\$34,407,693 more** than the Standard Offer.

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<sup>1</sup> This Fact Sheet only examines available data regarding pricing by electric suppliers. While some suppliers may offer products or services to customers such as airline miles or a product with additional renewable energy content, there is no data available to quantify the value of such offers. OCC recommends that customers look carefully at the fine print for offers for additional products or services that come with higher prices, to ensure they are getting sufficient value to justify the higher price tag.

<sup>2</sup> These calculations are based on an assumption of 750/month kWh usage.

- The Standard Offer for Eversource customers from January 1, 2020 through June 30, 2020 was 9.414 cents/kWh. For July 1, 2020 through December 31, 2020 the Standard Offer is 7.375 cents/kWh
- The Standard Offer for UI customers from January 1, 2020 through June 30, 2020 was 10.5607 cents/kWh. For July 1, 2020 through December 31, 2020 the Standard Offer is 8.6672 cents/kWh.
- As of July 1, 2020 customers coded as hardship were returned to standard service. Suppliers are no longer able to serve hardship coded customers going forward in Connecticut as a result of PURA ruling in Docket No. 18-06-02.

<b>Suppliers Charging at Least 20% of their Customers 50% or more than Standard Offer in December</b>			
Electric Suppliers	% of Eversource Customers paying over 11.0625 cents	% of UI Customers paying over 13.000 cents	Supplier Phone Number
Choice Energy	99.88%	42.82%	(888) 565-4490
Energy Plus Holdings, LLC	92.05%	84.96%	(888) 766-3509
North American Power and Gas LLC	46.16%	37.31%	(877) 572-0442
Ambit Energy LLC	25.28%	51.17%	(877) 282-6248
Liberty Power Holdings LLC	24.56%	N/A	(866) 769-3799
NRG Retail Solutions	96.58%	87.35%	(855) 500-8703
Public Power LLC	36.40%	N/A	(888) 354-4415
Spark Energy LP	62.00%	69.44%	(877) 547-7275
Sunwave Gas and Power CT Inc.	43.06%	34.39%	(855) 478-6928
Verde Energy USA Inc	67.58%	55.66%	(800) 388-3862
Viridian Energy Inc	84.49%	39.07%	(866) 663-2508
CT Gas and Electric Inc	31.81%	N/A	(855) 799-8200
Discount Power Inc.	48.52%	N/A	(203) 929-3200
Mega Energy of New England LLC.	32.24%	N/A	(855) 810-6342
Major Energy Electric Services LLC	33.11%	60.17%	(888) 625-6760

Please feel free to contact the Office of Consumer Counsel at 860-827-2900 or [occ.info@ct.gov](mailto:occ.info@ct.gov) if you have any questions about this information.